

For Immediate Release

## **TMW releases Internet-enabled load tracking/order entry for both Client/Server and IBM AS/400**

**Carriers can now let customers track their own orders**

Cleveland, March 30, 2000. TMW Systems, a leading developer of dispatch operations software for the trucking industry, announces the release of eLink for both the Client/Server platform and the IBM AS/400. Now more carriers than ever can save time and frustration by letting shippers place orders and track their own loads via the Internet.

eLink makes sharing data between shipper and carrier a reality. Shippers have direct access to the carrier's system to view their own loads for any shipper, consignee, or payor. The load information they see includes an up-to-date status of each load as determined from Check Calls, Fuel Purchases, Mobile Communications or GPS reports. They can also drill down into the details of any Trip Order. Or even display the precise location of their loads on a map. With eLink carriers can offer a new higher level of customer service and save the time and expense of tracing loads and producing reports manually.

And now shippers can place their orders through the same system. Orders are completed electronically and go directly to the dispatcher's screen for assignment—without handling by multiple individuals. Reporting is based on the individual customer's own criteria, accessed via the Internet, and automatically e-mailed to an end user. The Customer Service Report gives notice on early and late loads. Shippers select the criteria—for example, a specific consignee, date range, or set of late or early tolerances—and the report returns a list of all orders satisfying the criteria selected. (See screen shot below.)

"Our clients have an increasing need to share data with their customers, and we are in the business of giving them what they need. The Internet is the perfect vehicle for making it easy and eLink is an ideal product for getting them what they need," said Tom Weisz, TMW CEO. "We will continue to expand the functionality of eLink in response to our clients' needs."

Founded in 1983, TMW Systems is a leading developer and integrator of operations management software for the transportation industry. They serve 500+ trucking industry clients of all types and sizes. They help transportation and logistics companies leverage technologies of their choice to easily collect, analyze and use information for delivering improved productivity and better customer service. Their dispatch product lines include PowerSuite™ for Windows client/server architecture and TL2000™ for IBM AS/400 systems. TMW has been named to the Weatherhead 100 (an award given by the Case Western Reserve University Weatherhead School of Management recognizing the 100 fastest growing companies in Northeast Ohio) for the past seven years. To learn more about TMW, please visit <http://www.tmwsystems.com>.

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*Your customer wants to know the status of all orders.  
Call us for a sample report (from the Client/Server version) that can be sent automatically:*